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To improve overall library user experience with:

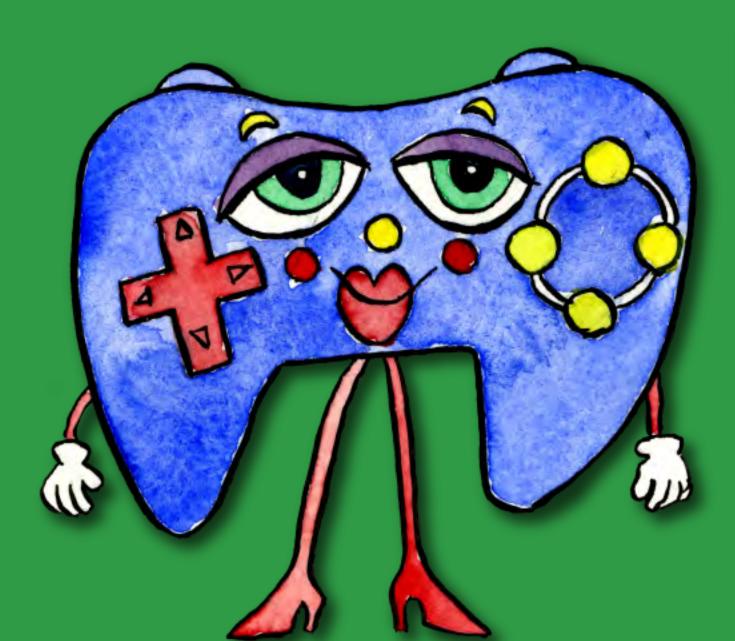
- Engaging Resources & Services
- Enjoyable & Interactive Student-Focused Events



A task force made up of interested employees who objectively...

- Analyzed the overall current user experience
- Examined user space needs
- Prioritized projects based on budgetary restraints
- Investigated additional library implementations
- Implemented exciting new resources, services, and student-focused events

...to enhance the user experience.



event to reward and thank students using the library with free coffee and other breakfast

Acquired both a drink and a snack vending machine for library users.





Starting a user experience task force at our health sciences library has been a challenging and rewarding experience. After gathering a group of like-minded employees who legitimately care about making the library more user friendly, it was easy to populate a list of projects to work towards accomplishing that goal.

Our advice? Be patient, accept failures, and celebrate accomplishments!

Room Reservation System

Customized open-source software to develop a system allowing users to reserve rooms with LCD screens, computers, and/or wall-mounted whiteboards in advance for group work and presentation practice space.

- Developed functional reservation system
 - Promoted system with signage and marketing
- Used QR codes to link directly to the calendar of each room
 What Didn't Work...



What

Didn't Work...

Wall decals were designed to provide signage, directing users to frequently used library areas.

Created QR codes linking call number range matching

What Didn't

Replaced outdated microforms technology with three computers to be utilized by users to: search the library catalog, view/make a study room reservation, and Ask-a-Librarian for help.

Work...

Construction issues with computer table

What Didn't Work...

Delayed error reporting

Poster design and illustrations by Jason Cottle