Information Prescription
The Patient Education Computer Kiosk Project

About the Project:
Laupus Librarians and the Patient Education Committee at the Family Medicine Center (FMC) have seen a real need to educate patients, often with multiple medical diagnoses, who visit the FMC clinics.

Many of those patients are indigent, come from lower economic means, have limited access to quality information at home with some patients mobility challenged, using wheelchairs and scooters as part of their daily lives.

Laupus Library and ECU’s Department of Family Medicine partnered on a project to install 4 patient education information kiosks in the new FMC.

Timeline & Workflow
January 2012

Early January
Kiosk ideas proposed to PMC Faculty

Late January
Application for NLM M Awards

March 15
Library received 4 awards for kiosks
Proposed kiosk locations:
- Firetower Road Medical Office (FMO)
- Family Medicine Center
- Pratt Module (FMCPr)
- Family Medicine Center
- Pratt/College Module (FMC)
- More Genetic Center (MGC)

April
Kiosks ordered from Meridian Kiosk:
- Price: $7,357 each
- Total cost: $29,468
- Specialized hardware including USB ports

June-July
Kiosks programmed Software & Resources installed:
- Meridix\Plus Patient Education Information
- National Standards for natural supplements and vitamins (by agreement with vendor)
- American Academy of Family Physicians Patient Education Information

June 12
Delivered to Laupus Library

July-August
Demo for PMC Faculty Web Interface finalized

September 2012

September 4
Kiosks delivered to clinics
First day of state gathering in clinics

Results:
The 4 kiosks were placed in high traffic areas of 4 different Family Medicine Clinics. Usage by patients in the clinics is immediate.

1,685 Unique Events or Users
3,213 Pages viewed
50 Started the SurveyMonkey survey
46 Finished the SurveyMonkey survey

Conclusions:
With the almost immediate acceptance by patients who are seeking good, quality health information, the Kiosk Project is a success with 1,685 visits and 3,213 page views.